

Dashpaq+

CONTROLLER/MONITOR



Superchips

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Read Me

Safety Warning & Caution

Throughout this User Manual you will see important messages regarding your safety or the protection of your vehicle. These messages are designated by the words WARNING, CAUTION, or NOTICE.

WARNING

A *WARNING* indicates a hazardous situation which, if not avoided, will result in death or serious injury.

CAUTION


A *CAUTION* indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

A *NOTICE* indicates a condition that could cause damage to the product or your vehicle.

The product you have purchased is a high-performance product. As such, it does present some risks of which you should be fully aware. Do not use this product until you have carefully read the following safety information and the Owner Agreement.

NOTE: After the display has been installed, the following warning message will appear when powered on. Swipe the screen upward to read the full disclaimer.

 **WARNING: Prior to use, read the User Manual. Misuse of the device could result in traffic accidents, death or serious injury, and/or damage to your vehicle. POWERTEQ IS NOT RESPONSIBLE FOR AND SHALL HAVE NO LIABILITY TO YOU FOR ANY CLAIMS ARISING OUT OR RELATING TO ANY MISAPPLICATION OF THE DASHPAQ+, CUSTOM TUNES, IMPROPER USE OF CALIBRATIONS, MALFUNCTION OR LACK OF LEGAL COMPLIANCE FOR CUSTOM PROGRAMS CREATED BY THIRD PARTIES.**

DO YOU AGREE?

If you agree with the disclaimer, select Yes to continue.

Safety Guidelines



Before using device, read and understand the user manual, including these additional safety instructions. Failure to do so could result in DEATH or SERIOUS INJURY.

- Do not exceed legal speed limits on public roadways. Violating traffic laws is dangerous and could result in injury or vehicle damage or both.
- Use any enhanced speed capabilities of this product only in closed circuit, legally sanctioned racing environments expressly for this purpose. Violating traffic laws is dangerous and could result in injury or vehicle damage or both.
- Do not operate the device while driving. Distracted driving could result in traffic accidents, death or serious injury, and/or damage to your vehicle.
- Always perform all adjustments or changes while stopped. Changing a setting while driving can interfere with your attention to roadway conditions and could result in injury or vehicle damage or both.
- Do not stack products. “Stacking” performance-enhancing devices or other improper installation can cause power train failure on the road. Other products may have features incompatible with your device. Follow all installation and operating instructions.
- Some modifications may affect other parts of your vehicle. For example, if you remove/adjust the speed limiter in your vehicle, be sure your tires and other components are rated for the increased speeds they will have to withstand. Not doing so can lead to loss of vehicle control. Modify the speed limiter only for use in closed circuit, legally sanctioned racing environments, not for use on public roadways.

NOTE: The stickers included in some products apply to products that have received CARB exemption for emissions compliance.

This product may meet the emissions compliance requirements of the California Air Resources Board and Federal Environment Protection Agency. If so, it is legal for sale and use on pollution-controlled vehicles operated on public streets and highways. The device must be installed and operated according to the instruction provided in this user manual. Included with these compliant products is a sticker for you to keep in your vehicle. You can either adhere it somewhere on the vehicle (e.g., the inside end of driver’s door) or simply store it in your glove box. The purpose of these stickers is to inform anyone who may have questions regarding the use of this product and how it affects emissions. For example, it would be something to show an emissions technician if questioned when taking your vehicle in for an emissions check to let him/her know the product is CARB emissions compliant.

FCC Compliance



Contains FCC ID: TFB-1003

Contains IC: 5969A-1003

Superchips Dashpaq+ Programmer

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this device not expressly approved by Superchips, could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- *Reorient or relocate the receiving antenna.*
- *Increase the separation between the equipment and receiver.*
- *Connect the equipment into an outlet on a circuit different from that which the receiver is connected.*
- *Consult the dealer or an experienced radio/TV Technician for help.*

RF Exposure

This equipment complies with radiation exposure limits set forth for an uncontrolled environment. This equipment is in direct contact with the body of the user under normal operating conditions. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet équipement est conforme aux limites d'exposition aux radiations dans un environnement non contrôlé. Cet équipement est en contact direct avec le corps de l'utilisateur dans des conditions de fonctionnement normales. Cet émetteur ne doit pas être co-localisées ou opérant en conjonction avec toute autre antenne ou transmetteur.

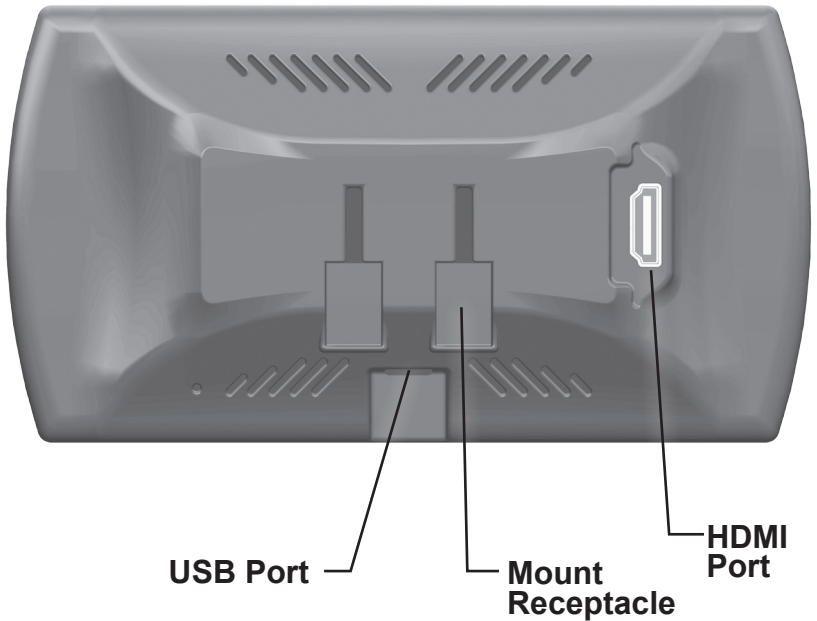
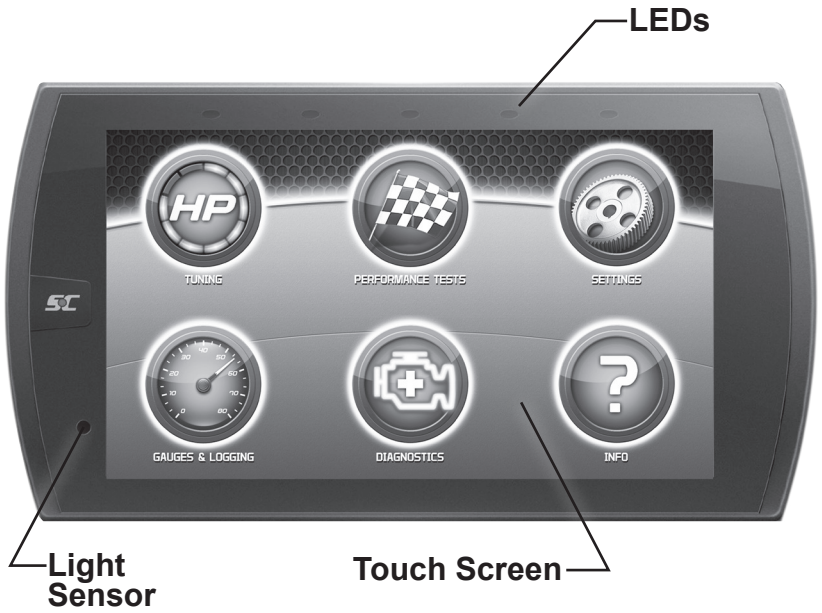
Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

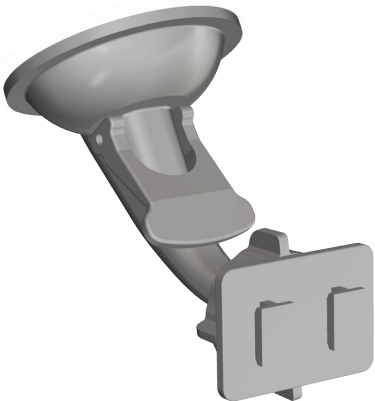
Quick Start

In-Cab Display



Accessories

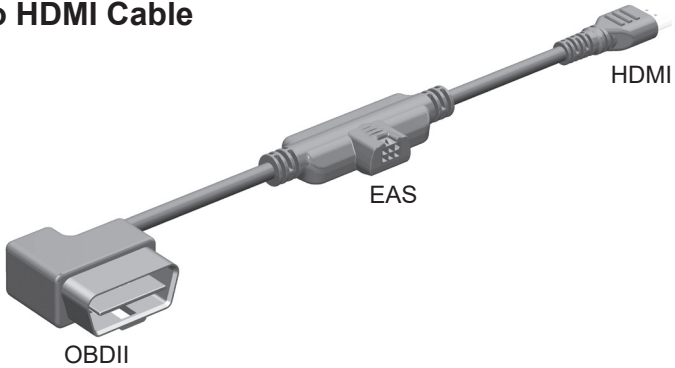
Windshield Suction Mount



Alcohol Wipe



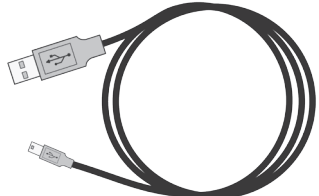
OBDII to HDMI Cable



Zip Ties



USB Cable



Cable Installation

- ① Locate the OBDII port. The connector is typically found directly below the driver side dash console.
- ② Plug the OBDII connector into the vehicle port.
- ③ Route the HDMI end up the driver side dash. *(On most vehicles, the side panel may be removed to expose the underside of the dash for easier routing. Leave exposed until after the display is installed.)*



Windshield Mount Installation

- ① Use the alcohol wipe to clean the windshield in the area you plan to place the suction cup. Allow the glass to fully dry.
- ② Firmly press and hold the suction mount against the glass.
- ③ Rotate the Cam Lever towards the glass to create the suction.
- ④ Plug the HDMI connector into the back of the device and mount the device onto the mount.



Touch Screen

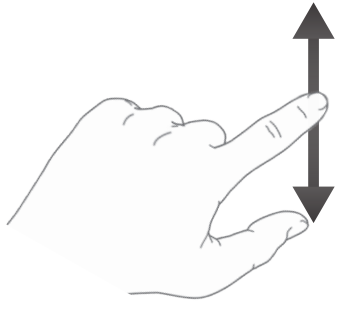
Use these gestures to navigate and control the display.

Press/Select



Select options, input values, enter menus, etc.

Vertical Swipe



Drag up or down menus, and scroll through menu items.

Horizontal Swipe




Scroll through gauge screens or change option values.

Double Tap



Enter sub-menus such as gauge editor.

Main Menu

The Main Menu displays each of the menu options available on your device. While navigating the menus, you will notice the Main Menu icon. →  Press this icon to take you directly back to the Main Menu.

To navigate to one of the 6 menu options, simply select an option icon.



Menu Options	Basic Descriptions
Tuning	Choose from standard or custom tuning options.
Performance Tests	Quickly and easily test your new tunes & performance.
Settings	Adjust device settings to better fit your needs.
Gauges & Logging	Monitor and record your vehicle performance.
Diagnostics	Diagnose and clear trouble codes.
Info	View & access device, tutorials, & tech support info.



WARNING

Misapplication or misuse of this product could lead to a serious or fatal accident. Comply with all safety information in this manual, and your vehicle owner's manual. Follow safety, installation and operating instructions in this User Manual to assure proper use.

Update Software

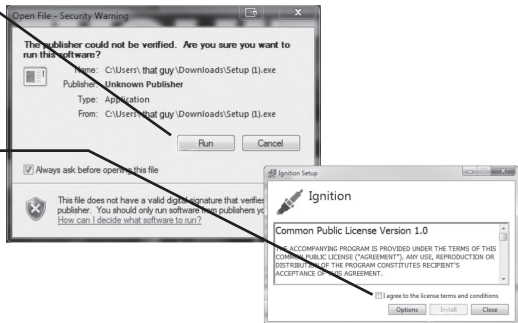
Downloading Ignition

The Ignition Updater may be used to update the device via the USB connection. The software may be downloaded to the computer using either the internet, or a downloader installed on the device.

<p>① Method 1 - Internet</p> <p>A) Go to: www.Superchips.com</p> <p>B) Click the DOWNLOADS tab located at the top of the page.</p> <p>C) Select the DOWNLOAD IGNITION FOR PC (or MAC) button.</p>	<p>Method 2 - Device</p> <p>A) Connect the device to a computer using the supplied USB cable.</p> <p>B) Browse the file explorer and locate the dashpaq drive.</p> <p>C) Double-click the drive and open the folder labeled "Updater".</p> <p>D) Inside the Updater folder, double-click the Mac or Windows folder depending on the computer type.</p> <p>E) Double-click the IgnitionInstaller.</p>
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② Click the RUN button on the pop-up menu.

③ Read and click the box to accept the license agreement terms, then select INSTALL.



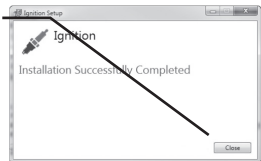
NOTE: If you are asked to install the Universal Serial Bus, Click the Install button to continue.

④ Select the CLOSE button after the installation has successfully completed.

⑤ Double-click the Ignition desktop icon.

⑥ Fill out the registration form.

⑦ Refer to the next section for performing product update.



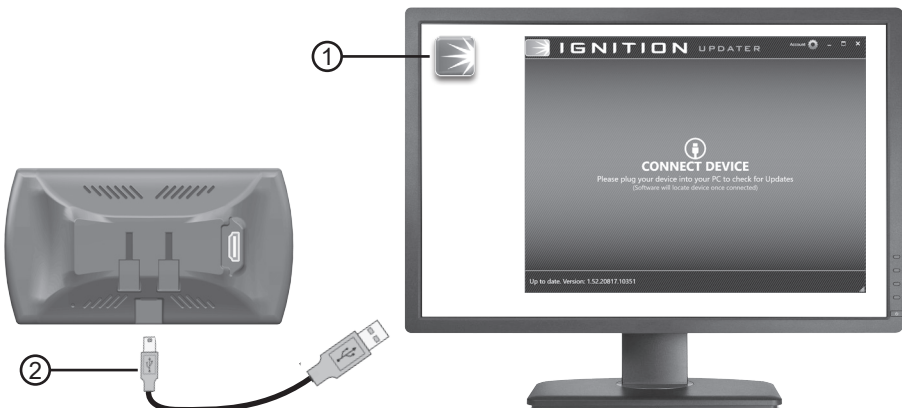
NOTE: Superchips makes updates available periodically to add coverage and features. Updates could include a new version of update software. When you select to update, please refer to "Download" tab and follow instructions for Dashpaq updates in the event software should upgrade, change names, etc.

Product Updates

This device has the ability to update via a USB connection or a wireless connection. Refer to the following information for USB updates. Refer to the Check for Updates feature under the Settings section for more information on wireless updates.

- ① Double-Click the **Ignition Icon** located on the computer desktop.
- ② Connect device to the computer using the supplied USB Cable.
(Ignition will automatically search for updates related to the device.)
- ③ Click the **Update** button.
(The update process will start and finish automatically. Once the update is complete, you may be directed to the **Online Store**. To further update your device using the online store, refer to the following steps.)
- ④ Click on any or all of the available options.
(A check mark will appear in the upper right corner.)
- ⑤ Click the Purchase button.
- ⑥ If required, read and **Accept** the disclaimer.
- ⑦ Fill in the required information and click **Go to Review**.
(Here you can check the info you entered before submitting.)
- ⑧ Click the Place Order button to complete you order.
- ⑨ If a purchase was made, follow steps 1-3 above to complete the update.

NOTE: A warranty is available to protect the hardware and mechanical components of your Dashpaq+ device in the Online Store.



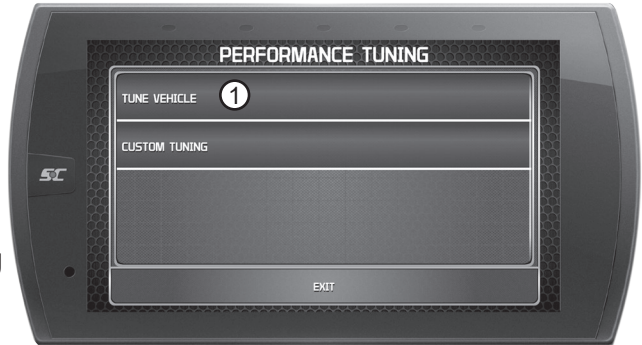
Tuning

Tune Vehicle

While in the Main Menu, select the **Tuning** icon.

The tune vehicle option provides a list of tunes selected for your vehicle's engine and transmission (transmission tunes available only on certain applications).

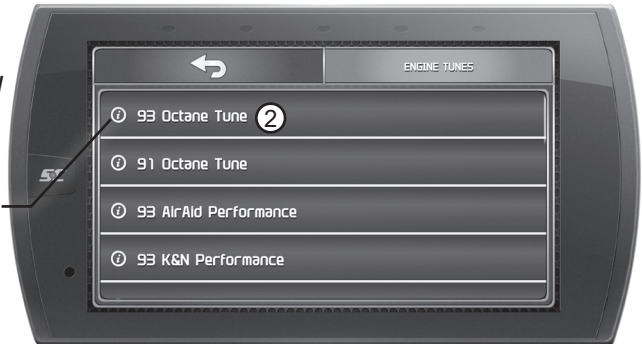
① Select the **Tune Vehicle** option. Scroll up/down to browse the available tunes.



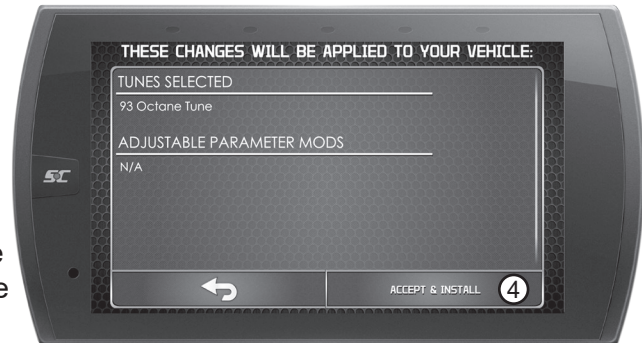
② Select a tune to begin the programming sequence. Follow the on screen instructions.

NOTE: The device will proceed to read your vehicle's stock files and save them for future use.

TIP: For information on how the tune functions click the information icon next to the tune name.



③ Select **Install** to apply the tune as is or refer to step 6 to customize.



④ Choose **Accept and Install** to continue. The programming sequence will begin.

NOTICE Do not remove or bump the OBD-II connector during any programming sequence. If you do, the vehicle may not start.



WARNING

Do not program the vehicle while parked in unsafe locations including heavy traffic or places without cell phone service and the internet (if possible).

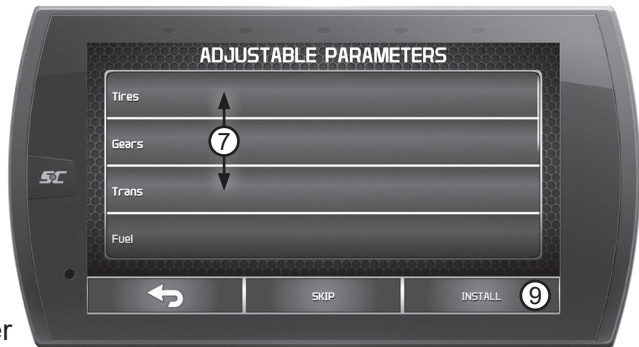
- ⑤ Once your vehicle has been successfully tuned, press **Continue** to return to the main menu.

Customization

- ⑥ Refer to steps 1 & 2 then select the **Customization** option.

- ⑦ Scroll up/down to view the available parameters. Select an option to modify.

- ⑧ Modify the parameter using the tools provided in the menu option. Select **Save** to apply the changes.



Tool Examples:

On/Off Toggle Buttons



Toggle button may also be used to Disable/Enable features.

Plus/Minus Buttons



Key Pads

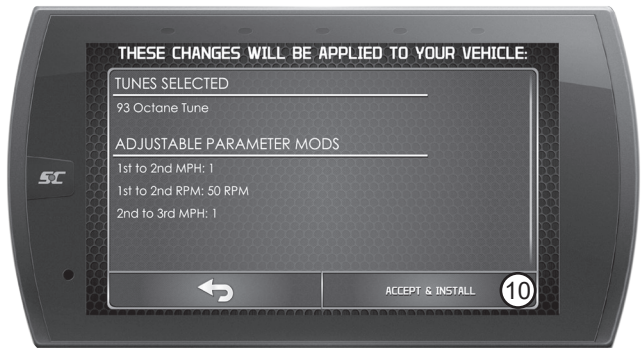


NOTE: Not all features are available on every make, model, and engine.

- ⑨ Once the parameters have been adjusted, choose **Install** to continue.

⑩ Next, choose **Accept and Install**. The programming sequence will begin.

⑪ Once your vehicle has been successfully tuned, press **Continue** to return to the main menu.



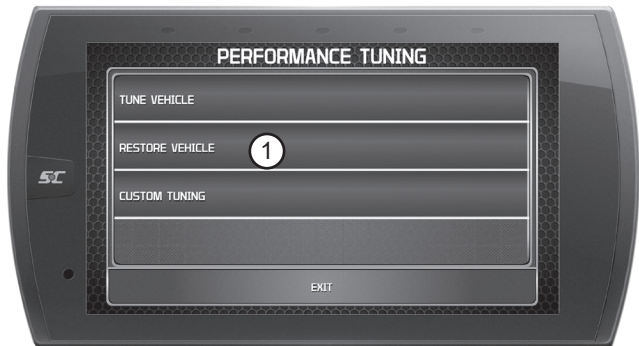
Restore Vehicle

Use this option to return the vehicle back to it's stock tune.

① While in the Performance Tuning menu, select the **Restore Vehicle** option.

② Follow the on-screen instructions.

③ Once your vehicle has been successfully restored, press **Continue** to go back to the main menu.



Custom Tuning

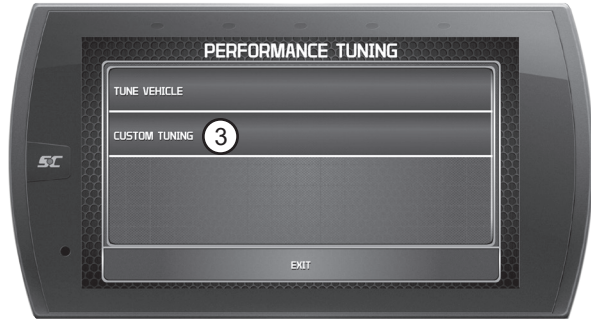
In order to apply custom calibrations using the custom tuning option, you will need to contact a professional calibrator (dealer) with access to our custom tuning software. For more information, contact our Technical Support department or visit our website.

To get started, the dealer will request a stock file. Follow these instructions to read and create this file:

① Connect the device to the vehicle using the HDMI cable. Allow the device to boot up.

② While in the Main Menu, select the **Tuning** icon

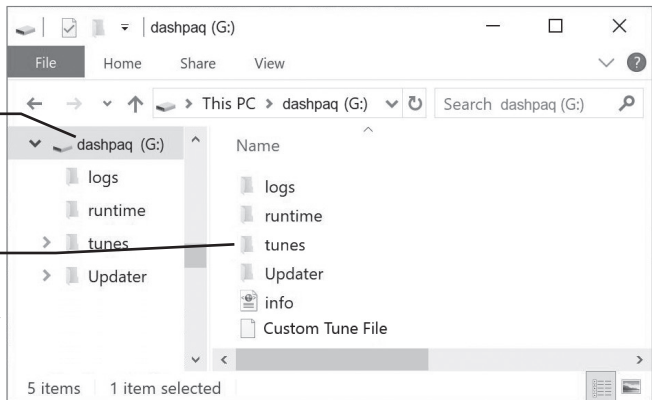
③ In the Performance Tuning menu, select the **Custom Tuning** option.



④ Next, select **Read Vehicle**. The device will read and store a stock file.

⑤ Disconnect the device from the vehicle and connect it to a computer using the supplied USB cable.

⑥ Browse the file explorer and locate the **dashpaq** drive.



⑦ Locate and open the folder labeled **Tunes**.

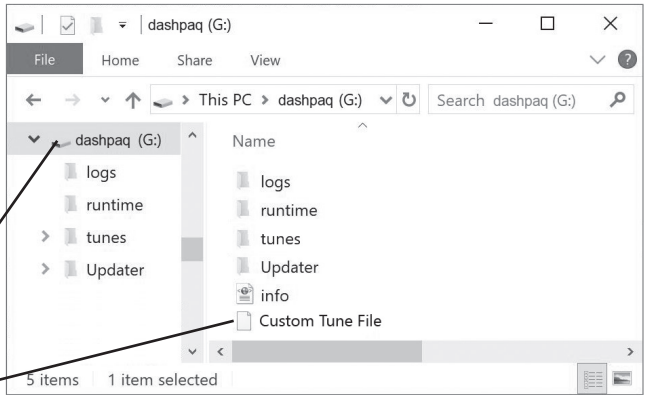
⑧ Open the subfolder labeled with the vehicle VIN. Copy the files requested by the dealer and send them to the dealer. *If your vehicle is equipped with a PCM and TCM, there will be two pairs of files.*

Once you have a custom tune file ready to load onto the device, refer to the following instructions:

① Connect the device to a computer using the supplied USB cable.

② Browse the file explorer and locate the dashpaq drive.

③ Paste custom tune file into the main dashpaq drive folder as shown.



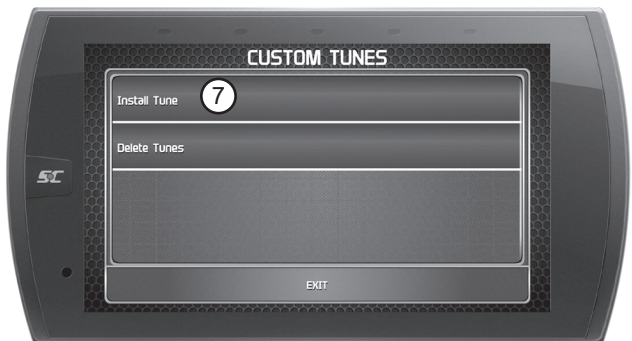
NOTE: The custom tune file must be placed in this exact location in order for the device to read and import it. Once the device recognizes it and imports it automatically, you will receive verification on the screen stating that “Custom Tune for VIN.... has been loaded”.

④ Disconnect the device from the computer and connect it to the vehicle using the HDMI connection.

⑤ While in the Main Menu, select the **Tuning** icon.

⑥ In the Performance Tuning menu, select the **Custom Tuning** option.

⑦ Select **Install Tune**.



⑧ Select the custom file then click Install.

⑨ Choose **Accept and Install** to continue.
The programming sequence will begin.

⑩ Once your vehicle has been successfully tuned, press **Continue** to return to the main menu.

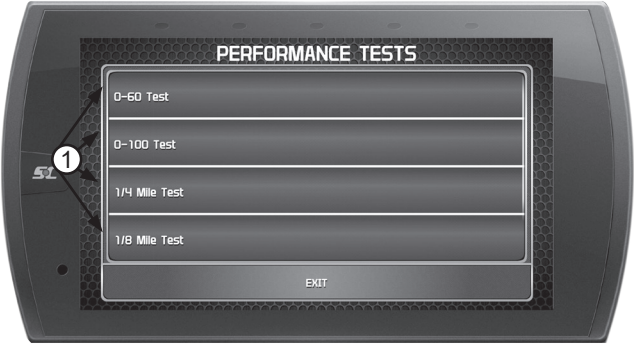


Performance Tests

0-60, 0-100, 1/4 Mile, & 1/8 Mile Tests

While in the Main Menu, select the **Performance Tests** icon. A list of tests will appear. Use the following information to learn more about each test.

① Select the **Performance Test** that you would like to start.



NOTE: There are two ways to perform these tests. The use of a drag tree, or a stop light. Refer to the following for more information.

Drag Tree

② When the vehicle is in place, select the **Start** button to initiate the drag tree sequence.



③ Once the two green lights are lit up, release the brake and proceed to accelerate.

NOTE: The time gauge will read JUMP if you've started before the drag timer completed its countdown. If this occurs select RESET and start over.

TIP: Select the back arrow to return to the main menu.

Stop Light

- ④ Switch methods by clicking the middle button.
- ⑤ When the vehicle is in place, release the brake and proceed to accelerate.



TIP: Select the back arrow to return to the main menu.

NOTE: Once the speed has been reached, the test will stop and the results will be displayed. A digital drag slip will be created providing run information such as reaction time, speed at specific distances, and other useful information.



⚠ WARNING Do not exceed legal speed limits on public roadways.

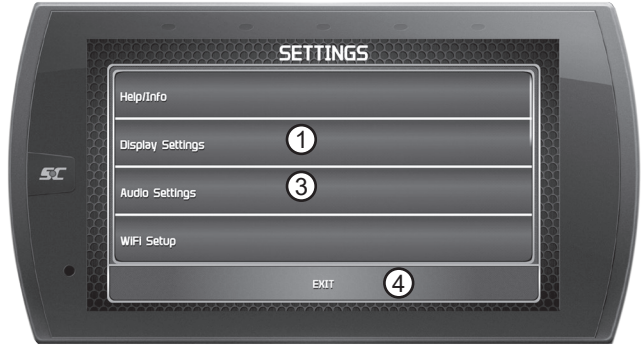
⚠ WARNING Running performance tests with this product should only be conducted in closed circuit, legally sanctioned racing environments expressly for this purpose. Violating traffic laws is dangerous and could result in injury or vehicle damage or both.

Settings

Display & Audio Settings

While in the Main Menu, select the Settings icon. A list of settings will appear. This section explains what these settings are and how to use them.

① Select the **Display Settings** option.



② Modify each setting by adjusting it's corresponding slider left or right.

Display Settings:

Day Mode Brightness

Adjust the display brightness for day-light driving.

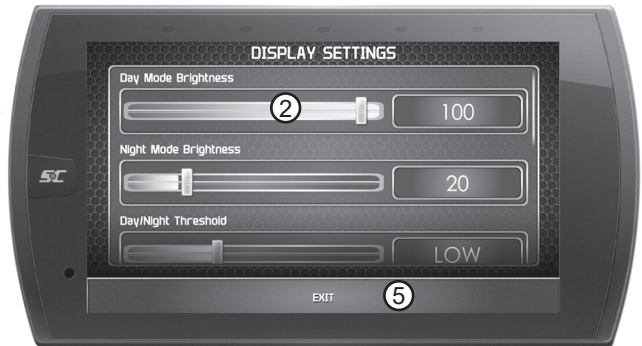
Night Mode Brightness

Adjust the display brightness during night-time or low-light driving.

Day/Night Threshold

Adjust the threshold of when day mode turns to night mode.

LED Brightness Adjust the brightness of the 5 device LEDs.



③ Select the **Audio Settings** option.

④ Turn On/Off the global Alert and Touch sounds

Red = OFF
Green = ON

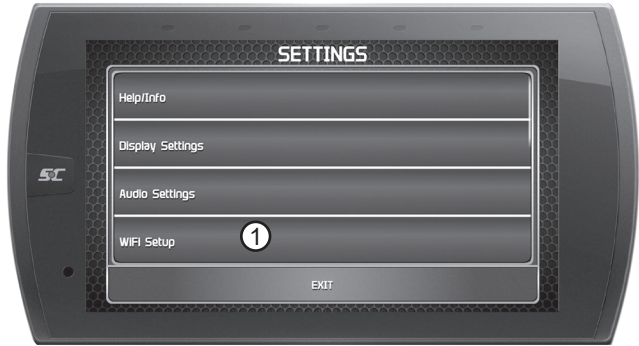


⑤ Press **Exit** to return to the main settings menu.

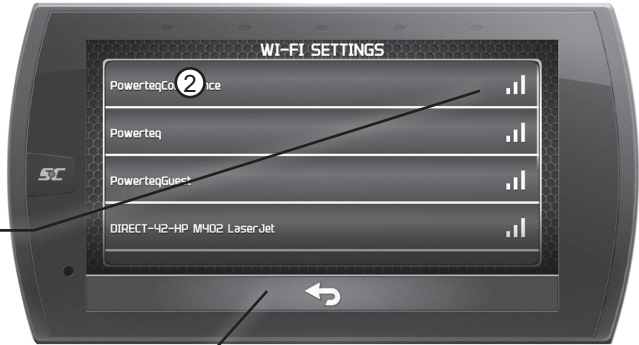
WiFi Setup

This device is equipped with the ability to connect to and update over a secure WiFi connection. For more information on how to check for updates, refer to the **Check for Updates** section of this manual.

① Select the **WiFi Setup** option. A list of available networks will appear.



② Select the network that you would like to connect the device to.



A green check mark will appear when the device is connected.

TIP: Select the back arrow to return to the gauges.

③ Use the **keypad** to enter the network password, then press **Enter**. Note that most networks are case sensitive.

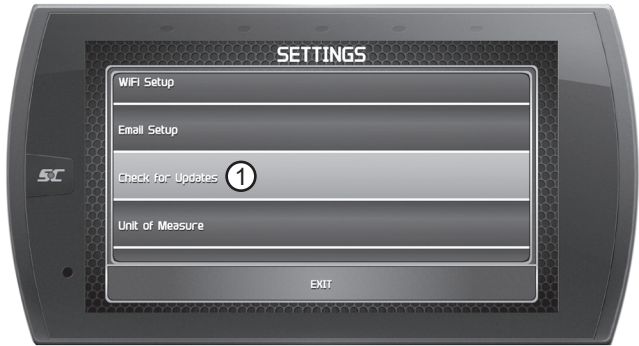


Check for Updates

If the device is connected to WiFi, click this option to look online for updates. If updates are available, the device will provide the option to perform the update.

- 1 Select the **Check for Updates** option.

If connected to WiFi, the device will locate our server and download any available updates. If WiFi is disconnected, the device will prompt you to configure a network first.



- 2 Select **Continue** to install the updates.
- 3 Follow the on screen instructions to completed the update process.

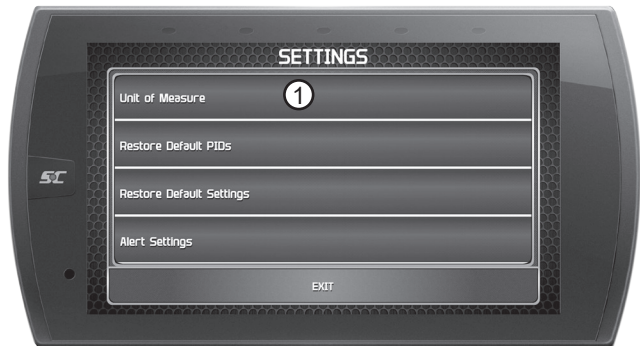
Unit of Measure

Use this setting to globally modify the device to determine whether it uses Imperial or Metric units.

- 1 Select the **Unit of Measure** option.

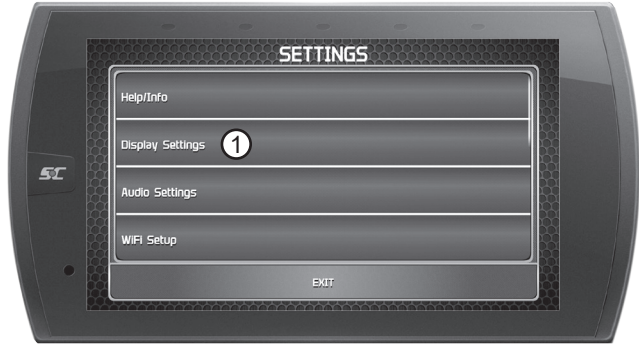
- 2 Select the applicable unit of measure.

NOTE: You will need to unplug the device for the changes to take affect. DO NOT unplug the device while driving.



Display Settings

- ① Select the **Display Settings** option.
- ② To change the setting, slide the button left or right.



Display Settings Explained: **Day Mode Brightness**

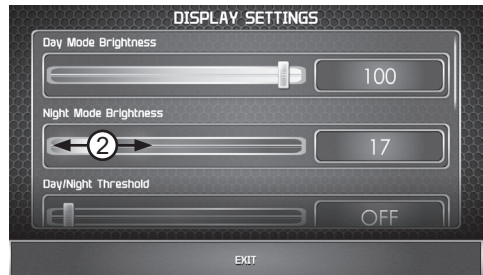
Changes how bright the background gets during the day.

Night Mode Brightness

Changes how dim the background gets at night.

Day/Night Threshold

Changes how sensitive the light sensor is.



LED Brightness

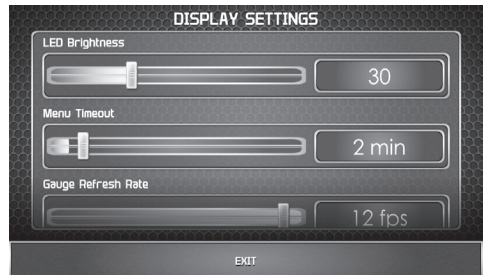
Changes how bright the top (5) leds are.

Menu Timeout

Sets the amount of time your device will remain in a menu.

Gauge Refresh Rate

Adjusts how fast your gauges are updated with vehicle information.



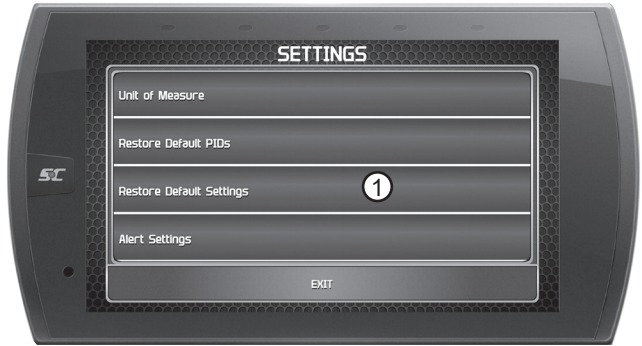
Restore Default Settings

Use this setting to restore the device back to the factory settings.

NOTE: This will NOT restore your vehicles' factory data or unmarry the tool from your vehicle.

① Select the **Restore Default Settings** option.

② Press continue to restore all user settings to the factory default values.



NOTE: You will need to unplug the device for the changes to take affect.

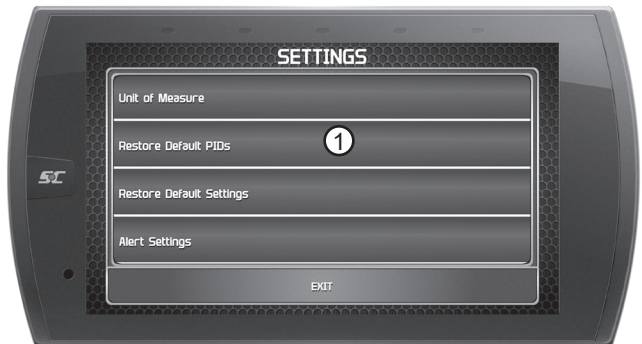
Restore Default PIDs

Use this setting to restore the default PID list.

NOTE: This will NOT restore your vehicles' factory data or unmarry the tool from your vehicle.

① Select the **Restore Default PIDs** option.

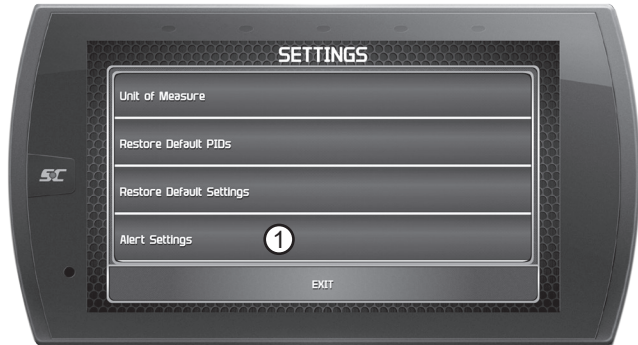
② Press continue to restore the default PID list.



Alert Settings

Use this setting to globally turn on/off gauge alerts

- ① Select the **Alert Settings** option.



- ② Turn the setting ON or OFF using the toggle switch.

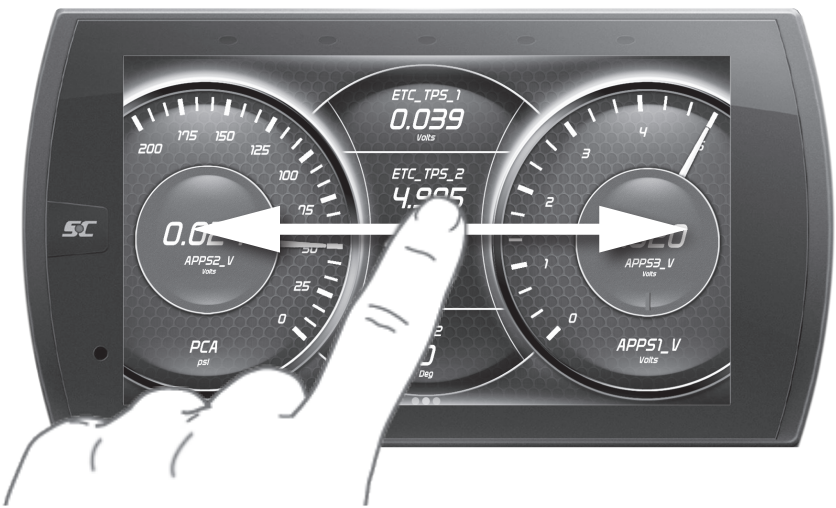
- ③ Select **Exit** to return to the Settings menu.



Gauges & Logging

Gauge Layouts

A Gauge Layout is a collection of Gauge Screens that can be viewed by swiping the screen left/right. When you edit the Gauge Layout, you can swap screens, remove screens, etc.



To edit the Gauge Layouts:

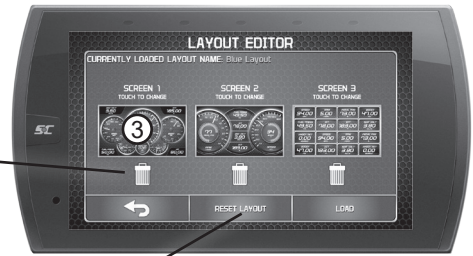
- ① Open the pull down menu by swiping downward starting from the top of the screen.
- ② Select **Edit Layout**.



TIP: Open the pull up menu by swiping upward starting from the bottom of the screen.

- ③ Once the Layout Editor is open, select one of the 3 layouts.

TIP: Select the Trash Can icon to delete the current layout settings.



TIP: The Reset Layout option resets the layout to the factory default, including pid selections.

- ④ Toggle through the screen style options by either swiping the image up/down, or selecting the up/down arrows.

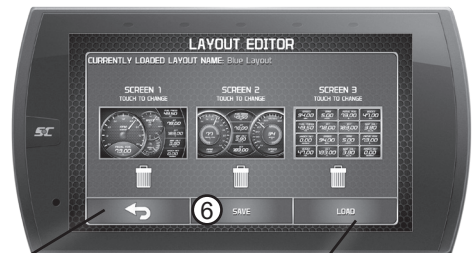
- ⑤ Press the **Select** button to choose the new layout style. You will be brought back to the Layout Editor screen.



- ⑥ Press the **Save** button on the Layout Editor screen. You will be given the option to **Save as new Layout**. Use the keypad to enter a name for your custom layout then press **Enter**.

TIP: Select the back arrow to return to the gauges.

TIP: Save & load factory or custom layouts.



Theme Settings

Change and modify individual gauge element colors & transparency.

- ① While the Gauge Screen is in view. Open the pull down menu by swiping downward starting from the top of the screen.
- ② Select **Theme Settings**.



- ③ The following editor will show. Modify each of the available items by clicking on it and selecting a new color.
- ④ Select **Save** to apply the changes.

TIP: Touch the gauges to view them in their normal, warning, and alert states.

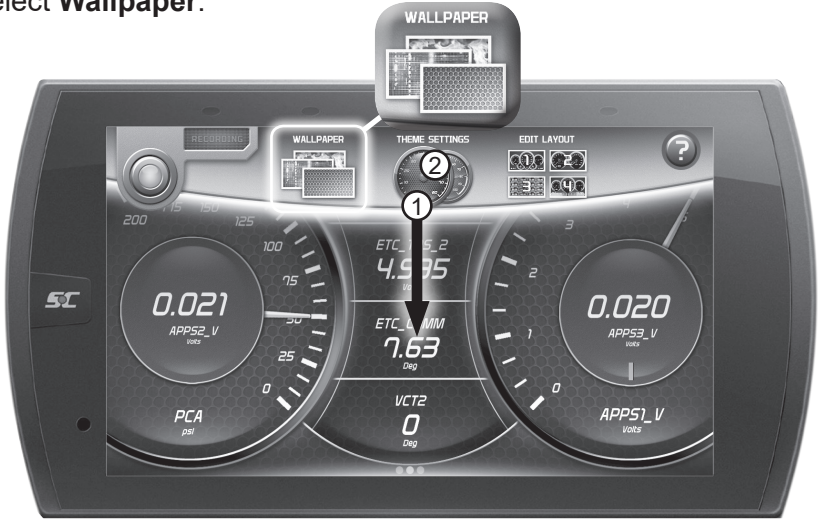


TIP: Select the back arrow to return to the gauges.

Wallpaper

Change the background image displayed on the device.

- ① While the Gauge Screen is in view. Open the pull down menu by swiping downward starting from the top of the screen.
- ② Select **Wallpaper**.



- ③ Toggle through the available background images by either swiping up/down on the image, or using the up/down arrows.
- ④ Press the **Select** button to apply the background image.



TIP: Select the back arrow to return to the gauges.

Individual Gauge Setup

Each gauge within a gauge layout can be modified individually. Settings such as Unit of Measure, PIDs, Alert Settings, & Tick Marks may be modified.

PID Selection:

① While the gauge screen is in view, **Double Tap** the individual gauge to be modified.



② Select a PID group from the provided list. Swipe up/down to see the entire list.



TIP: Select back arrow to return to the gauges.

③ Next, select a PID to be displayed. A green check mark will appear next to the selected PID.



④ If the PID measures temperature or speed, use the provided toggle switch to change between Metric or Imperial units.


⑤ Select **Save** to apply the changes.

TIP: The Information icon provides more detail regarding the PID.

TIP: Select the back arrow to return to PID groups.



Alert Settings:

- ① Select the  icon.
- ② Use the (3) toggle buttons to toggle each option on/off.



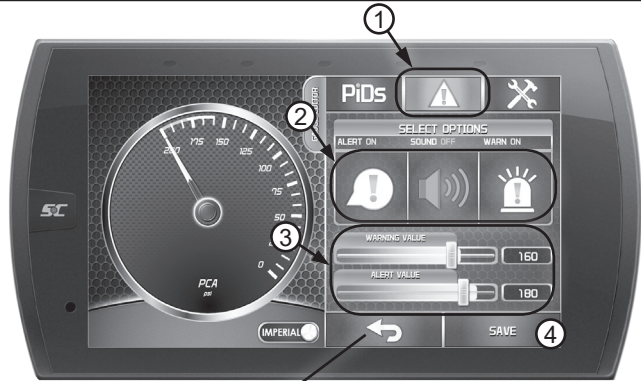
Alerts On/Off



Alert sounds On/Off




Warning areas On/Off

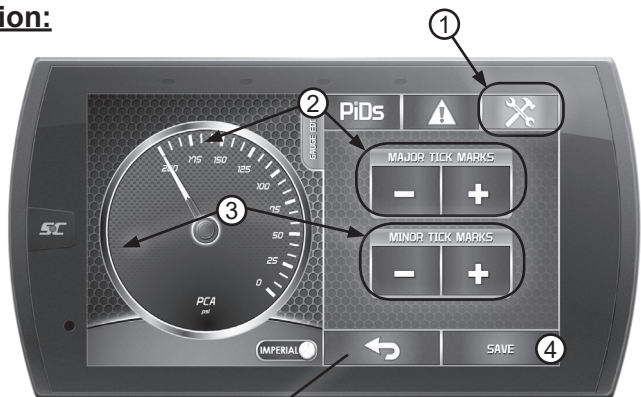


TIP: Select the back arrow to return to the gauges.

- ③ To adjust the warning and alert values for the PID, use the respective sliders.
- ④ Select **Save** to apply the changes.

Tick Mark Customization:

- ① Select the  icon.
- ② Adjust the number of Major Tick Marks visible on the gauge.
- ③ Adjust the number of Minor Tick Marks visible on the gauge.



TIP: Select the back arrow to return to the gauges.

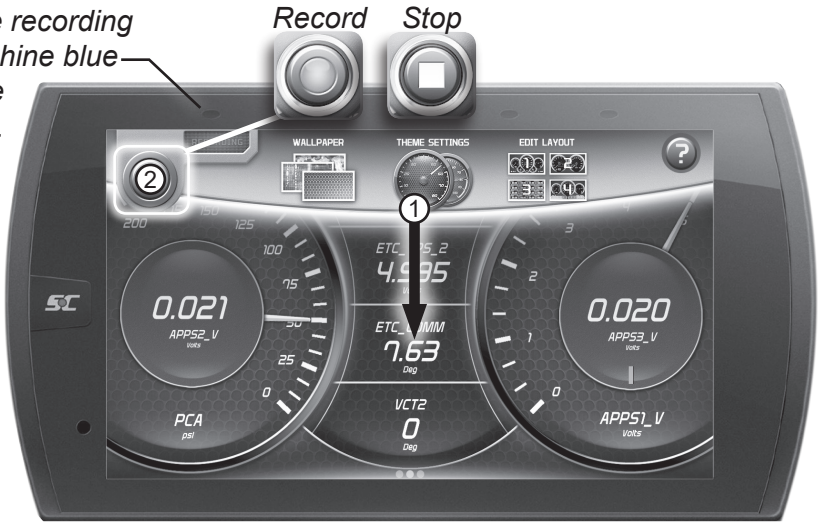
- ④ Select **Save** to apply the changes.

Recording

Use the recording option to log and save vehicle data.

- ① While the Gauge Screen is in view. Open the pull down menu by swiping downward starting from the top of the screen.
- ② Press the **Record** button to start the recording process. When the desired amount of information has been gathered, press the **Stop** button.

NOTE: The LED above the recording icon will shine blue during the recording.



DataViewer Download

This windows software allows OBDII data logs that were recorded with the Superchips tuner to be opened and viewed. This software can be downloaded from the Superchips website.


- ① Go to: www.Superchips.com
- ② Click the **DOWNLOADS** tab located at the top of the page.
- ③ Select the **DOWNLOAD** button under DataViewer.
- ④ Click the **RUN** button on the pop-up menu.
- ⑤ Follow the on-screen instructions.

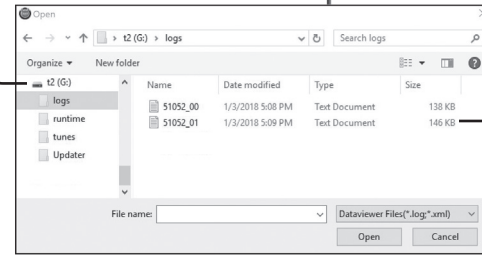
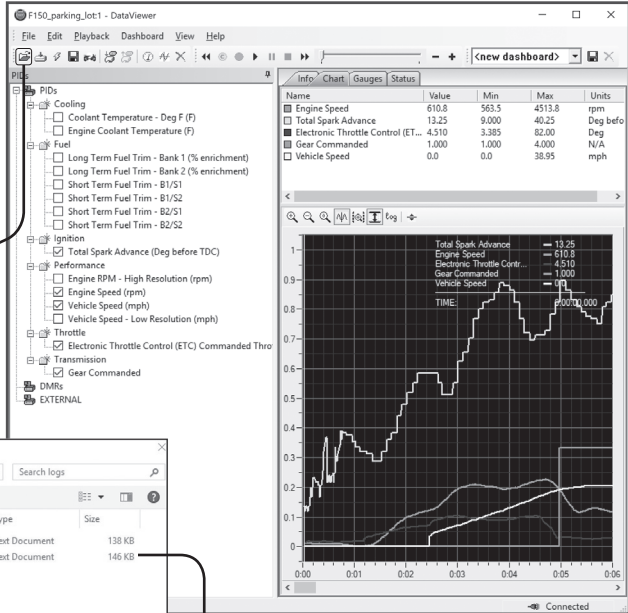
DataViewer

After a recording session, unplug the device from the vehicle and follow these instructions.

① Double-Click the DataViewer icon located on your computer desktop.

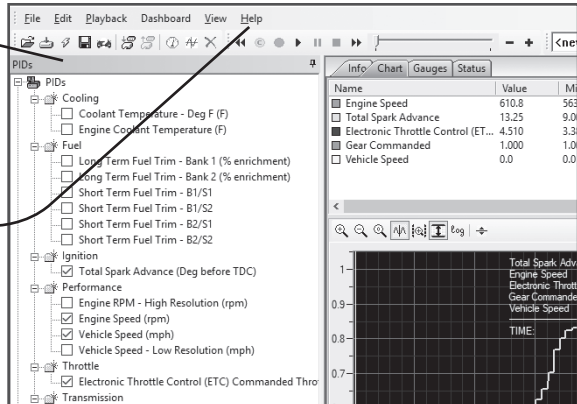
② Connect the device to the PC using a USB connector.

③ Select  the icon and browse to the dashpqa drive.



④ Open the logs folder. Select the log file you would like to open and click the open button to continue.

⑤ Toggle on/off information using the check boxes.



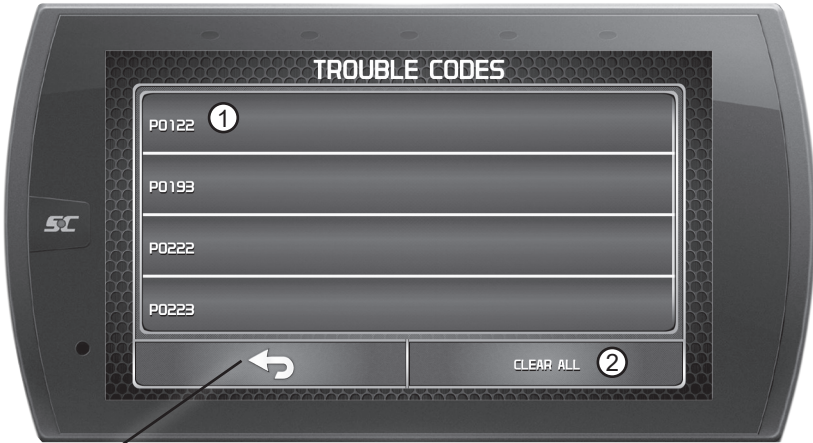
TIP: For more information on DataViewer functionality open the Help menu.

Diagnostics

Trouble Codes

While in the Main Menu, select the Diagnostics icon. The trouble codes screen will appear. If any codes have been initiated, they will show in the list as a P####.

NOTE: Trouble codes are created when an issue is detected by vehicle sensors. Use this feature to view and clear these trouble codes.



TIP: Select the back arrow to return to the main menu.

① If a code has been initiated, select the code to see a description of the issue.

TIP: Write the codes down for future reference.

② Once you have read the code(s) description, you have the option to clear them. Select **Clear All** to clear the codes from the device and reset the vehicle's check engine light.

NOTE: If a DTC persists, this could indicate a vehicle malfunction. We recommend seeking a qualified professional in resolving the issue. Program the vehicle back to stock prior to service.

Help/Info

Device Info

While in the Main Menu, select the **Info** icon.

The device info described below assists our Tech Support team when support is needed.

TIP: Select Exit to return to the main menu.



① Click the **Device Info** option. The following information will appear:

Application Info - Gives version information for the various applications running on the device.

Database Info - Gives version information for the various databases stored on the device such as Tunes, PIDs, and DTC codes.

Tool Info - Gives information about the device such as the serial number, born date, licenses, tool type, etc.

Vehicle Info - Information about the vehicle such as the vehicle identification number (VIN) and Engine Control Module (ECM).

Tuned Vehicle Info - Information about the vehicle that this device has tuned such as the VIN and ECM.

Debian - Information about the Linux Debian build the device is using.

Open SSL - Information about the Open SSL

Boost - Information about Boost software.

FCC - Information about FCC compliance.

Tutorials

All of the available tutorials are stored here and can be accessed at any time.

- ① Select the **Tutorials** option.
- ② View each tutorial by swiping left/right.
- ③ Select **Continue** to return to the Help/Info menu.



F.A.Q's

Displays and answers a few frequently asked questions about the device and it's features.

- ① Select the **F.A.Qs** option. A list of questions and answers will appear.

TIP: Select Exit to return to the main menu.



Tech Support

This option is to be used only when Tech Support requests information.

NOTE: When a menu item is selected, a set of “keys” will be given. Tech Support will use these keys to produce a code that you will use to access the menu items functionality.

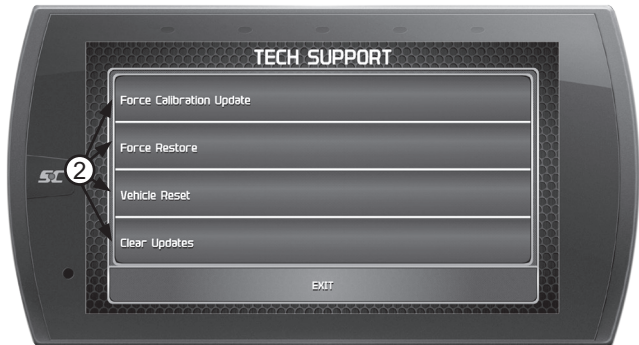
① Select the **Tech Support** option. A list of questions and answers will appear.

TIP: Select Exit to return to the main menu.



② Select the menu item as required by Tech Support.

Force Calibration Update - This option programs the vehicle with the stock calibration file. It is useful for recovering problematic ECUs.



Force Restore - This option will program the vehicle with a previously saved stock file. It is also useful for recovering problematic ECUs.

Vehicle Reset - Erases all vehicle specific information from the device.

Clear Updates - Erases any flagged calibration updates for the ECU.

Registry Reset - Erase all cached vehicle information from the device.

Generate Log - Write any cached debug information to a debug file that can be retrieved from the public folder.

Delete Custom Tunes - Erases custom tuning files off the device.

Screen Shots - Allows you to take a single screen shot of the display.

For more information contact our Technical Support team:
(407)-585-7000 6:00 am - 5:00 pm MST
or
tech@Superchips.com

To expedite your support, please have your Vehicle Information, Part Number, and Serial Number ready prior to contacting us.

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