



# Cargo Carrier FAQ's

Q. Can the cargo carrier be mounted directly on the roof of the vehicle?

A. NO. It's designed to be mounted only to original equipment or aftermarket roof rack systems.

Q. Will the cargo carrier fit my vehicle?

A. The cargo carrier will fit most vehicles original equipment and aftermarket roof-rack systems with cross rails.

Q. Are all the assembly and installation parts included?

A. Yes. All parts are included for mounting to roof rack cross rail systems rated at 150lbs or greater.

Q. Are locks included?

A. One lock and two keys keyed alike plus two pad lockable latches. (Pad locks not included).

Q. What is the cargo carrier capacity?

A. 18 cu ft of gear.

Q. What is the warranty?

A. Limited lifetime warranty to be free from manufacturing and materials defects.

Q. What is the weight carrying capacity?

A. 110 lbs. of evenly distributed cargo (see manual for additional details).

Q. Can the cargo carrier be painted?

A. It is not recommended. The HDPE material is NOT designed to be painted.

Q. Are replacement keys, locks and mounting hardware available?

A. Yes. All of the above are available. Contact the JEGS customer service team at 800-345-4545.

Q. Is the cargo carrier waterproof?

A. No. The cargo carrier is water resistant and not waterproof.

Q. Does the lock cylinder require oil?

A. We recommend periodically adding a very small amount of lock-cylinder graphite to lock cylinder, working it in with the key by moving the lock into the locked and unlocked positions.

Q. How do I know where to mount the carrier on the roof rack cross bars?

A. The pre-drilled holes are set apart 24" on center. It's recommended the cross rails be adjusted to align to the 24" pre-drilled holes. Be sure to allow clearance of the rear door opening and any roof mounted antenna or navigation fin. If the vehicle has fixed position cross rails that are not 24" on center, please refer to the owner's manual.

Q. What is the best way to store the cargo carrier and how to return it to its' shape?

A. Unlike many other cargo carriers, yours nests neatly top in bottom and can be used for storage. If your cargo carrier should become out of shape simply assemble it with the latch in the locked position and the side bale latches locked into place. Leave assembled in a room 65 degrees or warmer for 24 hours.